

December 23, 2020

Dear Family Members, Friends, and Residents –

I wanted to give you an update regarding COVID activity at our center. I am very thankful that the first 12 residents that tested positive for this virus are now recovered and are back to feeling healthy (one has actually gone home). Currently, we have 12 residents that have COVID-19 and are in isolation, and all are doing well. We also have one resident that is at the hospital. Sadly, we did have two of our residents pass away from COVID and they will be sorely missed.

We currently have 13 staff that remain in quarantine. We have seven staff who have fully recovered and are back to work. We have several more staff that will be back to work prior to the end of this week as long as they continue to be asymptomatic. Please be assured staff have returned to work and will continue to return to work based on CDC guidelines. We continue to be in contact with the state epidemiologist several times a day and they continue to be most helpful to us.

We remain on an admissions freeze (unless someone goes out to the hospital and needs to return to us) until the Department of Public Health gives us clearance that we can resume admissions to our center. We continue to take steps to eliminate COVID from our center: testing of both staff and residents for early identification, proper PPE use, implementation of infection control practices as per DPH guidance, and moving individuals into isolation if they do test positive. We anticipate at this time, that we will be able to clear this virus shortly after the first of the year, but I will certainly keep you updated.

We will continue to test all staff and residents every three days until we have zero cases of COVID (staff and residents). Once we are COVID free for 14 days, we will be able to resume in-person visits. Until that time, we encourage you to reach out to Genovia Morgan, our Life Enrichment Director at 508-775-6663 or email her at gmorgan@pavilionnsg.com to coordinate a “virtual visit” – FaceTime, Zoom or Skype.

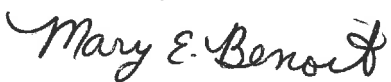
I know this is very difficult for you but please know we will ensure your loved one is well cared for and my Director of Nursing, Rachael McCullough and I are your points contacts (call 508-775-6663 and have us paged) if you have any questions or concerns.

We are well staffed, and we have plenty of PPE. We also have plenty of testing available to us and I know we will get through this. If we need additional assistance or support, we will reach out to the Department of Public Health to provide whatever assistance is necessary – including but not limited to PPE, testing, or support staffing.

We have received many of your signed consent forms for your loved ones to receive the COVID vaccine. As I get additional information, I will share it with you but at this time, our 1st dose of the vaccine is scheduled for January 12th and the second dose is scheduled for February 2nd. Your loved one and our staff will receive the Pfizer vaccine – if that changes, I will let you know. I encourage you to check our website www.pavilionnsg.com daily as it is updated daily regarding any and all to do with COVID including but not limited to COVID numbers, guidance and vaccine information.

Thank you for your ongoing support.

Sincerely,



Mary E. Benoit
Administrator

cc: Dr. Paul Bizinkauskas, Medical Director